

Got Conflict?SM

Conflict Hurts. Mediation Helps.



AFFORDABLE AND ACCESSIBLE CONFLICT MEDIATION SERVICES SINCE 1979

Content

May 2022

Note from Gail

Dear Friends:

Trainings, Workshops & Services

Our mantra and our mission for over four decades:

Re-entry Update

Building bridges, people to people, face to face.

Volunteer Awards

Literally on our virtual zoom platform, we have been able to be “face-to-face” to help people address their conflicts in mediation, talk them out, and, most often, work them out, reaching a mutual agreement. And, we have begun to resume in-person mediation in our local district courts.

Support CDSC in 2022

In addition, we have provided conflict skills workshops, helping individuals and groups add tools to their toolbox to manage the inevitability of conflict, in the workplace

and in their personal lives.

We so appreciate your commitment to stay involved with us. Together we can do!

“When the power of love overcomes the love of power, the world will know peace.” Jimi Hendrix



All the best,
Gail S. Packer, MSW
Executive Director

Trainings, Workshops & Services

UPCOMING TRAININGS: [Click here for more info!](#)

NEXT 32 Hour Basic Mediation Training: October 2022 (Dates TBD)

Please [contact us](#) to be added to the mailing list or with any questions regarding the Fall 2022 Basic Mediation Training.

Conflict Skills Workshops

Would your group or company benefit from mediation training or conflict resolution services? Along with training for mediators, we offer *"Tools for Dealing with Conflict Effectively"* in two-hour, half-day, or multi-day interactive, skill-based workshops customized for your group or organization. Workshops are currently virtual. Call 617-876-5376 or email cdscinfo@communitydispute.org.

"Your presentation was well organized, personal, informative and engaging. Although I am often perceived as competitive because I tend to be outspoken about my ideas, when it comes to communication I see myself as quite

collaborative—and if people really know me, I think they would agree. Your workshop obviously gave me much food for thought." **-Workshop Participant**

Conflict Coaching and Mediation

Do you know an individual in need of conflict resolution services? CDSC offers conflict coaching services to individuals as well as mediation services to disputants on a sliding fee based on income-based rates. Please refer that person to us: call 617-876-5376 or email cdscinfo@communitydispute.org.

Update on Re-entry Services

Re-entry Program: CDSC provides Re-entry mediation for incarcerated individuals to support their transition back to their community. After a long hiatus due to Covid restrictions within the facilities, as of late 2021 CDSC has finally

been able to continue providing re-entry mediation services at the Billerica House of Corrections. Regular info sessions are being held on site in the prison to familiarize both the incarcerated population and the staff about what re-entry mediation is and how it can be a valuable tool to prepare individuals for their return to society. We are pleased to share that one of the first cases we mediated since the program resumed has resulted in an agreement. Momentum and interest in the program is building and we hope to be able to provide mediation services to more individuals this spring and summer.

2022 Mimi Grosser Volunteer Mediator Awards

To celebrate the extraordinary efforts of the CDSC volunteers who fuel our work, we are pleased to announce the annual Mimi Grosser Volunteer Recognition Awards. Named in honor of Mimi Grosser, volunteer extraordinaire at CDSC for more than 25 years, the award will recognize a CDSC volunteer or volunteer team whose work exemplifies the spirit of mediation and whose commitment to CDSC demonstrates an exceptional effort.

Congratulations to the 2022 Award Recipients:
Michelle Long & Christopher Anne Affleck

[Click here to learn more about The Mimi Grosser Scholarship Fund](#)

[Make a Donation to the Mimi Fund Here](#)

Get Involved

- We are currently seeking **multi-lingual volunteer mediators**.
- CDSC is seeking a **Director of Operations**. The candidate should be experienced in nonprofit culture and able to work with the Executive Director, the Board of Directors and the CDSC staff to help harness CDSC's potential, maintain its quality, and grow its services. [Click here to view full job posting](#)



- Do you have a skill that you would be willing to share on a volunteer basis? We have needs for professional help and guidance in the following areas: IT, Human Resources, and writing. Please reach out to learn more and find out if your skills and availability match our current needs.

In November of 2020 Massachusetts launched a new statewide [Eviction Diversion Initiative](#) that is run through the MA Office of Public Collaboration (MOPC) and the MA Department of Housing & Community Development (DHCD). The program supports mediation centers by providing free mediation to landlords and tenants involved in evictions due to Covid-19. It complements CDSC's existing mediation services offered through court-connected referrals and those referred from "upstream" community organizations and connections.

We would like to hear from you

Here's what 2021 Spring Mediation Training Participants are saying:

"Engaging"

"Learning New Things with Amazing People!"

"The Instructors are great!"

Learning from the experience of others is valuable. Please share stories or quotes about how mediation and conflict resolution has affected you and those around you. Conflict hurts. Mediation helps. We would like to hear from you!

Support CDSC in 2022!

Make a
Gift to
CDSC!



Building Bridges, People-to-People, Face-to-Face...even virtually!

You Can Have AmazonSmile Donate to CDSC Every Time You Shop (at no cost to you)!

AmazonSmile donates proceeds to the Community Dispute Settlement Center every time you shop! It is part of their program to benefit nonprofits like us, and it does not cost you anything!

It's easy to register and you can now use it on your iPhone and Android phones. [Click here](#) to learn how to turn on AmazonSmile in your mobile app. AmazonSmile will confirm your choice to donate twice per year.

Established in 1979, the Community Dispute Settlement Center (CDSC), is a private, not-for-profit mediation and training center dedicated to providing an alternative and affordable forum for resolving conflict.

CDSC promotes better ways to understand and deal with conflict through skilled teams of pro bono mediators, training programs in mediation and conflict management, and broad community outreach.

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Community Dispute Settlement Center

