

Got Conflict?SM

Conflict Hurts. Mediation Helps.



AFFORDABLE AND ACCESSIBLE CONFLICT MEDIATION SERVICES SINCE 1979

September 2021

Dear CDSC Friends:

While we reluctantly let go of summertime spirit, we accept the change in New England seasons and continue our collective focus and community engagement on resolving conflict. Until the pandemic, which still percolates, is safely in our rearview mirror, CDSC will continue to provide our mediation and training services remotely.

With applause and gratitude to our Mediators, Staff, Interns and Board for their loyalty and adaptability, these are key [essential] ingredients for CDSC's resilience and sustainability.

A special Fall highlight is our annual [BASH](#), celebrating Community Peacemakers among us and bringing us all together. Please [join us](#) virtually for one hour with a promise to make your heart happy: **Wednesday, October 20th from 5:30pm-6:30pm**. See info below about this year's Honorees.

All the best,
Gail S. Packer, MSW
Executive Director



CDSC *Virtual* Bash! October 20, 2021 5:30-6:30pm

This year's [Bash](#) will again be remote, and although we are still contending with this persistent pandemic, we will persist to celebrate (virtually) face to face! Throughout this past year, CDSC Staff, Board and Mediators have remained resilient and committed to CDSC's mission to ensure access to what we believe to be vital conflict resolution services. **Your support of this signature fundraising event is vital to our mission and will promote our shared value that the peacemakers in our community are needed now - more than ever!**

**2021 CDSC Community Peacemaker Awards:
Brian Corr, Christopher Littlefield & D.G. Mawn**

[Learn more about the honorees here!](#)



Brian Corr



Christopher Littlefield



D.G. Mawn

[Reserve your ticket or Sponsor the Bash here!](#)

Meet Our Youth Coordinator

Daniele Natali Goldberg: My role as Youth Coordinator is to support all CDSC youth-related projects: developing and implementing youth programming, building sustainable relationships with local communities, and working towards local and wider regional positive youth development. Current programs include: youth-specific conflict skills workshops, conflict coaching, peer mediation program support, and content development. If anyone is interested in getting involved or brainstorming together, I would love to connect :)



[Email Daniele here!](#)

CDSC Diversity Taskforce

In the context of being alert to critical factors of diversity, equity and inclusion related to the services we deliver, as well as to the composition and culture of CDSC, we are committed to a Diversity Initiative. This is a dynamic work in progress. As we are learning, this is a marathon, not a sprint. Please let us know if you are interested to be a part of a taskforce to look both within and without, internally and externally, to assess and to implement relevant changes.

CDSC Mediator Spotlight

Check out the Mediate.com article by **Deborah Heller:** *Co-Mediation in A Volunteer Co-Mediation Process. Some Simple Ideas.*

[Click here to read the full article](#)

AmazonSmile Donates to CDSC

AmazonSmile donated proceeds to the Community Dispute Settlement Center every time you shop!

You can now support CDSC on iPhone and Android phones.

[Click here](#) to learn how to turn on AmazonSmile in the mobile app.

Please note that AmazonSmile requires renewed registration twice per year.

In November of 2020 Massachusetts launched a new statewide [Eviction Diversion Initiative](#) that is run through the MA Office of Public Collaboration (MOPC) and the MA Department of Housing & Community Development (DHCD). The program supports mediation centers by providing free mediation to landlords and tenants involved in evictions due to Covid-19. It complements CDSC's existing mediation services offered through court-connected referrals and those referred from "upstream" community organizations and connections.

Trainings, Workshops & Services

REGISTRATION OPEN

Fall 2021 Basic Mediation Training: **Full, with waitlist.**

Please [contact us](#) to be added to the waitlist or to receive info on the Spring 2022 Basic Mediation Training.

Mondays & Wednesdays from 1pm-5pm on Zoom:

September 20th, 22nd, 27th, 29th

October 4th, 6th, 13th, 18th. [Click here for more info!](#)

Conflict Skills Workshops

Would your group or company benefit from mediation training or conflict resolution services? Along with training for mediators, we offer "*Tools for Dealing with Conflict Effectively*" in two-hour, half-day, or multi-day interactive, skill-based workshops customized for your group or organization. Workshops are currently virtual. Call 617-876-5376 or email cdscinfo@communitydispute.org.

"You did a great job today. The way you present, with using your competent intern, demonstrates your collaborative communication style. Your presentation was well organized, personal, informative and engaging. Although I am often perceived as competitive because I tend to be outspoken about my ideas, when it comes to communication I see myself as quite collaborative—and if people really know me, I think they would agree. Your workshop obviously gave me much food for thought." **-Workshop Participant**

Conflict Coaching and Mediation

Do you know an individual in need of conflict resolution services? CDSC offers

conflict coaching services to individuals as well as mediation services to disputants on a sliding fee based on income-based rates. You can refer that person to us: have them call 617-876-5376 or email cdscinfo@communitydispute.org.

Get Involved

- We are currently seeking **multi-lingual volunteer mediators**.
- Do you have a skill that you would be willing to share on a volunteer basis? We have needs for professional help and guidance in the following areas: IT, Human Resources, and writing. Please reach out to learn more and find out if your skills and availability match our current needs.



We would like to hear from you

"Engaging"

"Learning New Things with Amazing People!"

"The Instructors are great!"

– 2021 Spring Mediation Training Participants

Learning from the experience of others is valuable. Please share stories or quotes about how mediation and conflict resolution has affected you and those around you. Conflict hurts. Mediation helps. We would like to hear from you!

Established in 1979, the Community Dispute Settlement Center (CDSC), is a private, not-for-profit mediation and training center dedicated to providing an alternative and affordable forum for resolving conflict.

CDSC promotes better ways to understand and deal with conflict through skilled teams of pro bono mediators, training programs in mediation and conflict management, and broad community outreach.

DONATE

